



Working with Community Providers

Presented by Charles Gornik from TLC of Duluth,
and Josh Howie from Trillium Works, Inc.

Frequently Asked Questions of Providers

- When should services start?
- What services are available/do we need?
- Who funds those services?
- How do we start services with a provider?
- What should we know about working with providers?

The Starting Point

What is most important for your child and/or family?

When do you start the transition process or enroll in services?

- As early as possible for transition age
- As soon as the need is assessed (in home)

How do we determine what service we need?

- Often based on assessments (i.e. MN Choices)
- Choose the service if more than one available
- Discuss options with County Case Manager and/or Vocational Rehabilitation Services Counselor

How are services funded?

- County/State funding for most services
- Waiver/MA funded (in-home)
- Waiver/MA/State funded (employment)
- Paperwork, but no direct billing from families, in most cases

How do we start services?

- Starts with case manager/VRS representative
- “Team event”
- Informed choice/meet and greets
- Providers prepare staffing and review services to ensure a good fit

What should I know about working with providers?

- Supported by a team
- Direct Service Professional/Staff
- “Behind the scenes” supervisor/Director

Staff

- Common questions about staff
 - How do they get selected?
 - Do I get to choose?
 - Can a family member be my staff?
 - Training Requirements?
 - Licensing Requirements?

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Questions?

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Thank You!

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